



ShineOn CLEANERS

**Transforming Spaces, Sparkling Smiles:
Welcome to our cleaning journey**

www.shineoncleaners.ca

About Us

At ShineOn Cleaners, we're more than just a cleaning service – we're your dedicated partners in maintaining a clean and vibrant home. Our core values are not just words on paper; they're the foundation of everything we do.

- Your satisfaction is our promise
- We're committed to delivering exceptional service
- Consider us for your cleaning needs



Our Core Values

01.

Trust

Trust is the cornerstone of our business. When you choose ShineOn Cleaners, you can rest assured that we'll care for your home as if it were our own.

03.

Affordability

We believe that everyone deserves a clean and healthy living environment. That's why we offer competitive pricing without compromising on quality.

02.

Excellence

We take immense pride in our work, striving for excellence with every service we provide. Your satisfaction is our measure of success.

04.

Customer Satisfaction

Your happiness is our top priority. We go above and beyond to meet & exceed your expectations, ensuring you're delighted with every clean.

Our Services Overview

Here's a snapshot of the services we offer:

01. Residential Cleaning

This is your standard cleaning service, which includes the basic cleaning tasks for basic areas in a home such as bedrooms, living rooms, kitchens and bathrooms

03. Airbnb Cleaning

Tailored for Airbnb hosts, this service ensures your property is thoroughly cleaned and prepared for the next guests. It includes tasks like cleaning and sanitizing, making beds and ensuring that space is guest-ready.

05. Move-In / Move-Out Cleaning

This service is specifically designed for those moving in or out of a residence. It involves comprehensive cleaning of all the areas to ensure a fresh start or prepare a property for new occupants.

07. Pre Or Post-Party Cleaning

Catering to those hosting events and parties, this service ensures your home is clean before or after the celebration, including clean-up or disposal of party related items.

02. Deep Cleaning

Offering a more thorough cleaning process, deep cleaning services covers extensive tasks like wiping down light fixtures, cleaning vents, sanitizing electronics, spot cleaning walls, and other detailed cleaning jobs.

04. Tile And Grout Cleaning

Targeting tiled areas, this service focusses on removing grime and stains, making floors and surfaces look like new

06. Basement Cleaning

For brands looking for a fresh start or an evolution, I offer rebranding services to breathe new life into your visual identity.

08. Garage Cleaning

Providing an organized and clean garage space, by removing dust, dirt and clutter.

09. Pet Hair Removal

For households with pets, this service ensures all pet hair and dander are effectively removed from surfaces and furniture.

Our Checklist

Standard Cleaning:



Bedroom

- ✓ Dust and wipe table-top surfaces
- ✓ Sweep and mop floors
- ✓ Vacuum Carpets (If any)
- ✓ Clean Mirrors
- ✓ Wipe Bedside tables
- ✓ Dust Furniture & Lamps
- ✓ Window glass wipe and clean
- ✓ Door Handles wipe and clean
- ✘ Window sills wipe and clean
- ✘ Ceiling fans wiped (within reach)
- ✘ Clean under furniture
- ✘ Clean and wipe vents
- ✘ Washing & Spot Clean Walls
- ✘ Washing & Spot Clean Baseboards
- ✘ Door Frame wipe and clean



Bathroom

- ✓ Clean mirrors
- ✓ Clean Sink
- ✓ Clean cupboard faces
- ✓ Toilet cleaned inside and out
- ✓ Shower and bathtub cleaned
- ✓ Soap dispensers, holders cleaned
- ✓ Window glass wipe and clean
- ✓ Door Handles wipe and clean
- ✓ Sweep and mop floors
- ✘ Window sills wipe and clean
- ✘ Clean and wipe vents
- ✘ Washing & Spot Clean Baseboards
- ✘ Door Frame wipe and clean
- ✘ Washing & Spot Clean Walls
- ✘ Clean Cabinets inside



Kitchen

- ✓ Dust and wipe table-top surfaces
- ✓ Microwave inside and out cleaned
- ✓ Clean Sink
- ✓ Fridge Exterior
- ✓ Dishwasher Exterior
- ✓ Rangehood cleaned and polished
- ✓ Cooktop cleaned
- ✓ Oven exterior cleaned
- ✓ Window glass cleaned (if any)
- ✓ Sweep and mop floors
- ✓ Cupboard faces cleaned
- ✘ Clean Backsplash
- ✘ Clean behind Fridge
- ✘ Clean behind Stove
- ✘ Clean and wipe vents
- ✘ Clean Inside Fridge & Oven
- ✘ Clean Inside Cabinets
- ✘ Washing & Spot Clean Walls
- ✘ Washing & Spot Clean Baseboards



Dining Area

- ✓ Dust and wipe table-top surfaces
- ✓ Sweep and mop floors
- ✓ Dining Table Cleaned
- ✓ Dusting Furniture
- ✓ Window glass wipe and clean
- ✓ Door Handles wipe and clean
- ✘ Window sills wipe and clean
- ✘ Clean and wipe vents
- ✘ Washing & Spot Clean Baseboards
- ✘ Washing & Spot Clean Walls
- ✘ Door Frame wipe and clean



Living Area

- ✓ Clean mirrors
- ✓ Dust Light Fixtures
- ✓ Dust and wipe coffee tables
- ✓ Dust Furniture
- ✓ Window glass cleaned
- ✓ Vacuum carpets (if any)
- ✓ Sweep and mop floors
- ✓ Clean and wipe Patio door glass
- ✘ Clean under furniture
- ✘ Window sills wipe and clean
- ✘ Washing & Spot Clean Baseboards
- ✘ Clean and wipe vents
- ✘ Door Frame wipe and clean
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Laundry

- ✓ Dust and wipe table-top surfaces
- ✓ Sweep and mop floors
- ✓ Window glass wipe and clean
- ✓ Door Handles wipe and clean
- ✓ Appliance exterior cleaned
- ✓ Cupboard faces cleaned
- ✘ Clean behind Appliances (if possible)
- ✘ Clean behind Appliances (if possible)
- ✘ Washing & Spot Clean Walls
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Deep Cleaning:



Bedroom

- ✓ Dust and wipe table-top surfaces
- ✓ Sweep and mop floors
- ✓ Vacuum Carpets (If any)
- ✓ Clean Mirrors
- ✓ Wipe Bedside tables
- ✓ Dust Furniture & Lamps
- ✓ Window glass wipe and clean
- ✓ Door Handles wipe and clean
- ✓ Window sills wipe and clean
- ✓ Ceiling fans wiped (within reach)
- ✓ Clean under furniture
- ✓ Clean and wipe vents
- ⊗ Washing & Spot Clean Walls
- ⊗ Washing & Spot Clean Baseboards
- ⊗ Door Frame wipe and clean



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Move-In/Move-Out Cleaning:



Bedroom

- ✓ Dust and wipe table-top surfaces
- ✓ Sweep and mop floors
- ✓ Vacuum Carpets (if any)
- ✓ Clean Mirrors
- ✓ Wipe Bedside tables
- ✓ Dust Furniture & Lamps
- ✓ Window glass wipe and clean
- ✓ Door Handles wipe and clean
- ✓ Window sills wipe and clean
- ✓ Ceiling fans wiped (within reach)
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Our Policies



Payment Policy:

- **One-Off, Move In/Move Out, and Initial Cleans:**

For all one-off, move-in or move-out, and initial cleans, we request payment in full the day before cleaning or a 50% deposit before cleaning, with the balance to be paid on the day of the scheduled service if the paying individual(s) will be present at the property. We accept payment via credit cards (Visa, MasterCard, Amex), e-transfer, or cash.

- **Regular house cleans:**

Regular weekly/biweekly/monthly house cleaning invoices must be settled within 24 hours to avoid late fees. A 10% charge of the initial cost will be added to overdue invoices every day until payment is made. Invoices remaining unpaid after 21 days will be forwarded to a collection agency.

Weekly reminders, including updated invoices reflecting additional charges, will be sent to clients with outstanding payments.

In the event of non-payment, invoices may be forwarded to a collection agency or pursued through small claims court in accordance with Canadian law.

Cancellation Policy:

- **If less than 24 hours of notice is given, a cancellation fee equal to 50% of the total service cost is applied.**
- Cancellation fees are automatically charged to the credit card on file. Invoices will be electronically sent for payment if no card is on file, and the cancellation fee must be paid before the next scheduled service. Failure to pay a cancellation fee will result in termination of recurring service.
- Clients are encouraged to communicate cancellations or rescheduling via phone call. Exceptions may be considered for emergencies, family matters, accidents, or uncontrollable environmental circumstances.
- We never hope that we ever need to apply these cancellation fees and will always try to work with you. To reinstate services, clients will need to subscribe at the current market price, starting from the initial cleaning rate. This allows them to resume services as per their desired plan.



Thank you for your consideration!

Gratefully yours, ShineOn Cleaners -
Where Cleanliness Meets Satisfaction.



Salil Chauhan
Founder

+289 556 3049
info@shineoncleaners.ca
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If you're still in the exploration phase or have more questions, no worries at all.

Send any questions you have at:



info@shineoncleaners.ca